

4th Annual Rock on the Range Festival
2010 Policies and Procedures
Columbus Crew Stadium
Saturday, May 22nd and Sunday, May 23rd
Columbus, Ohio

General Information:

Parking lots open at 8:00 AM

Parking fee – General Parking \$15

VIP Parking \$25 (limited number)

VIP Parking must be purchased in advance thru www.Ticketmaster.com

Parking lots are closed and cleared at midnight on Saturday and Sunday night

Campground parking – Limited overnight parking available in packages only

Gates open at 11:00 AM each day

Box office opens at 9:00 AM each day

The festival is rain or shine

No refunds or exchanges

All tickets are General admission (the number on your ticket is not a seat number)

Two price levels (field general admission and stadium general admission)

Tickets to be picked up at will call / box office requires matching I.D.

Line up /set times – subject to change

Everyone and everything is subject to search on entry

Certain food/beverage locations accept CASH only

Show ends around 11:00 PM on Saturday, 11:00 PM on Sunday

Prohibited items:

No instruments

No knives / weapons

No chains/ chain wallets

No blankets

No umbrellas

No large back packs or duffle bags

No camelpacks or bota bags

No tents

No drugs & drug paraphernalia

No video cameras

No audio recording devices

No glass bottles, cans or coolers

No outside food or beverage of any kind

No powdered substances

No flagpoles of any kind

No chairs, folding chairs or seats cushions with metal backs

No pets, properly trained service animals are permitted

Everyone and everything is subject to search on entry

Re-entry

Columbus Crew Stadium has a no re-entry policy. Guests may not exit and re-enter using the same ticket. If there is a medical emergency, please visit Guest Services.

STAGES

Main Stage

The main stage is located inside the stadium bowl on the North end. The Field general admission ticket will give you access to the area in front of the main stage. There is a limited quantity of field general admission tickets and you will not be able to upgrade on site if you purchased a stadium general admission ticket. Wristbands are required to gain access to the field for the Main Stage. Wristbands will be distributed to those who purchased field general admission tickets. Those with field general admission tickets should enter gate 2 (East side) or gate 7 (West side) to obtain their wristband. There will be a different wristband for each day. Limit one wristband per field general admission ticket. All other viewing for the main stage is in the stands.

Second Stage

The second stage will be located outside the stadium bowl on the west side of the stadium. There are no stands (seating), it is on a first come first serve basis. All ticket types will have access to this area.

Third Stage - Jagermeister Stage

The third stage – Jagermeister Stage will be located outside the stadium bowl on the east side of the stadium. There are no stands (seating), it is on a first come first serve basis. All ticket types will have access to this area.

Show Line-up

The show times and line-up are scheduled as follows: TBD

Line up and set times are subject to change

Merchandise

There will be numerous locations throughout the venue to purchase band and event merchandise.

Food and Beverage

There are numerous locations throughout the venue to purchase food and beverages. Vegetarian food is available at select locations. Drinking fountains are located around the venue.

Alcohol

Guests must comply with all stadium alcohol policies. Guests must be 21 years of age or older with a valid I.D. to purchase or consume alcoholic beverages on stadium grounds. Guests are not permitted to carry alcoholic beverages out of Crew Stadium.

Smoking

Crew Stadium is a non-smoking facility with designated smoking areas. Smoking is not permitted in the stands, hospitality areas, suites or in line for concessions, merchandise or restrooms.

Restrooms

Restrooms are located in all four corners of the upper concourse, and east and west sides of the lower concourse. Two family restrooms are located on the upper concourse (southwest and northeast corners) and two on the lower concourse (southwest and southeast corners). Baby changing stations are located in all restrooms. All facilities are accessible to persons with disabilities. Additional restroom facilities will be located throughout the venue.

Accessible Seating

Wheelchair-accessible and companion seating are available throughout the stadium. Please see guest services for assistance.

ATM's

ATMs are located on the southwest and southeast lower concourse.

Lost and Found

To claim, report or turn in a lost article, guests should visit Guest Services, located on the southwest end of the stadium, next to the ticket office on the Crew Kicker Plaza.